2nd Quarter 2022 Newsletter

Patient & Family Partnership Council

72d Medical Group
Tinker Air Force Base, Oklahoma

The Patient and Family Partnership Council (PFPC) is a committee that collaborates with patients, families, and staff to refine processes to improve care for patients. Our partnership with you prioritizes engagement so we can better understand how to enhance the healthcare experience at the Tinker Clinic.

Updates from the Medical Group

- At-Home COVID Tests Now Available
 - The 72d Medical Group is distributing at-home COVID-19 tests to any TRICARE eligible beneficiary with an ID card that would like them.
 - o Kits will be on a first come, first serve basis as there is a limited supply.
 - A maximum of 8 individual tests per 30-day period, or per calendar month, per ID card holder can be dispensed as supplies allow.
 - The kits are be available for pick-up at the Patient Administration window on the first floor of the clinic.
- Training Day Changes
 - Beginning in September, the 72d Medical Group will be closed on the first and third Wednesday of each month starting at 11 a.m. for training.
- Pharmacy Update Controlled Substance Medications
 - With the transition to MHS GENESIS, your provider can now electronically send your controlled substance medications. Have your provider e-prescribe them to the Tinker Pharmacy by using "DOD_TinkerEPharmacy."
- Inactivation of the Medical Support Squadron
 - Per the Air Force Medical Service's squadron realignment directive, the 72d Medical Support Squadron was inactivated on June 2nd, 2022.
 - This inactivation has no effect on patient care as all personnel and services were absorbed into the 72d Healthcare Operations Squadron.



Upcoming Important Dates

2 Sep	Family Day Clinic Closed
5 Sep	Labor Day Clinic Closed
7 Sep	Training Day Clinic Closed at 11
21 Sep	Training Day Clinic Closed at 11
7 Oct	Family Day Clinic Closed
10 Oct	Columbus Day Clinic Closed

New Suicide Crisis Line

- The National Suicide and Crisis Lifeline and the Military and Veteran Crisis line has changed to 988.
- 988 offers 24/7 access to trained crisis counselors who can help people experiencing mental health-related distress, which could be thoughts of suicide, mental health or substance use crisis, or any other kind of emotional distress.
- People can call or text 988 or chat at 988lifeline.org for themselves or if they are worried about a loved one who may need crisis support.
- 988 serves as a universal entry point so that no matter where you live in the United States, you can reach a trained crisis counselor who can help.

Pediatric COVID-19 Vaccines Now Available

- ❖ The Immunizations Clinic on the 2nd floor of the Medical Group now offers COVID-19 vaccines to children ages 6 months to 5 years old.
- The Centers for Disease Containment recommends that everyone 6 months and older get vaccinated against COVID-19.
- 72d Medical Group COVID-19 Immunization Schedule
 - Walk-ins welcome! No appointment needed.
 - o Immunization Clinic Hours: Monday-Friday, 7:30-3:30 (closed 11 a.m. 12 p.m. daily)

Monday	Tuesday	Wednesday	Thursday	Friday
- Pfizer (12 yrs+)	- Pfizer (12 yrs+)	- Pfizer (12 yrs+) - Pediatric Pfizer	- Pfizer (12 yrs+)	- Pfizer (12 yrs+)
		(5-11 yrs) - Pediatric Pfizer (6 mo-4 yrs)		- Moderna (18 yrs+)

Join the PFPC!

Do you have ideas on how Tinker Clinic could improve the patient experience? We are looking for patient volunteers! Please consider joining us!

Any MTF beneficiary or patient is welcomed on the council! We are comprised of Active Duty, Spouses, Retirees and Retiree Spouses.

Volunteers are asked to attend a 1 hour meeting once per quarter and provide on-going, bi-directional communication to help us refine processes. There is a virtual attendance option if requested.

For details on volunteering with the PFPC, please call or email:

Lt Col Sarah Turbush:

405-582-6420/Sarah.K.Turbush.mil@mail.mil

Capt Jeffrey Pagonis:

405-582-6356/Jeffrey.M.Pagonis.mil@mail.mil



Important Resources

Appointment Line phone #: 405-734-2778

Patient Advocate phone #: 405-582-6201

Nurse Advice Line phone #: 1-800-874-2273 opt 1

Tricare East Phone #: 1-800-444-5445

MHS GENESIS Patient Portal Link:

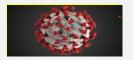
https://patientportal.mhsgenesis.health.mil

72d Medical Group Website:

https://tinker.tricare.mil

MDG Facebook

AFMS-Tinker-72d Medical Group_ https://m.facebook.com/72MDG/



COVID Corner:

The Medical Group is seeing all patients in their respective clinics. Mask wear is required on Tinker Air Force Base, including the 72d Medical Group.

COVID-19 testing is not available within the Medical Group.

To best serve you, please call the appointment line at (405) 734-2778 to book an appointment with your Primary Care Provider.